

SILVER

MEMBERSHIP



Benefit	Service Offering	Value Function	Value Type	Frequency
Escalation Management	Root cause analysis via the SAAFF ticketing system to determine corrective action — including formal escalation platform access, issue classification and prioritisation, and limited root-cause assessment where evidence allows.	Industry Representation	Escalation Service	Ongoing
Regional Networking Invitations	Invitations to regional networking events across KZN, GP, WC, and EC — keeping you connected to the right people in your region.	Network & Visibility	Service	Ad Hoc
ICFF Membership Discount	Enjoy a 15% discount on Institute of Customs and Freight Forwarders (ICFF) annual membership fees — an enhanced saving for Silver tier members.	Cost Benefit	Financial	Ad Hoc
FIATA e-Waybill Access	Access to digital FIATA e-Waybills to streamline your international freight documentation and support a paperless workflow.	Legal & Compliance Support	Service	Ad Hoc
Regional Pulse, FESARTA & BUSA Reports	Monthly access to Regional Pulse, FESARTA, and BUSA reports — keeping you informed on broader trade, transport, and policy developments across the region.	Regulatory Intelligence	Information	Monthly
Lobbying, Advocacy & Working Group Participation	We engage Government, SARS, and all relevant authorities on your behalf. Silver tier members are also included in select member forums, projects, and working group discussion groups.	Industry Representation	Representation	Continuous
Legislative & Regulatory Updates	Stay ahead of the curve with regular updates on legislative and regulatory changes affecting the logistics and freight forwarding sector.	Regulatory Intelligence	Information	Daily Updates (Email / Website)
Government Gazettes	Receive timely dissemination of official government notices relevant to your business.	Regulatory Intelligence	Information	Ad Hoc
SAAFF Membership Certificate	Official accreditation confirming your membership in good standing with South Africa's leading freight forwarding association.	Accreditation & Recognition	Credential	On Payment
Daily Supply Chain Intelligence	Access daily supply chain reports to keep your operations informed and agile.	Operational Intelligence	Information	Daily
Cargo Movement Report	Stay on top of cargo movement trends with regular reporting tailored to the industry.	Operational Intelligence	Information	Weekly
SAAFF Newsletter	Receive our member newsletter packed with industry news, updates, and insights.	Industry Communication	Information	Ad Hoc
SAAFF WhatsApp Communications	Be part of the SAAFF Nationals WhatsApp group — real-time industry communication at your fingertips.	Industry Communication	Information	Daily
Standard Trading Terms & Conditions	Access to SAAFF's Standard Trading Terms and Conditions to support your contractual framework.	Legal & Compliance Support	Service	On Payment
Crisis Management Communications	Receive timely communications during industry disruptions so you can respond quickly and keep your clients informed.	Risk & Crisis Management	Information	Ad Hoc (WhatsApp)

Training & Certification Discounts	Member rates on all SAAFF training courses, workshops, and FIATA-linked certifications for your entire staff.	Learning & Development	Service	Ongoing
---	---	------------------------	---------	---------