



**25 April 2022**

Dear Valued Customer

**NOTICE OF FORCE MAJEURE AS RESULT OF WIDESPREAD FLOODING FROM THE 11 APRIL 2022 IMPACTING TRANSNET FREIGHT RAIL ("TFR") CONTAINER CORRIDOR**

TFR hereby notifies you of the severe weather events experienced in various parts of the country and the impact it has had on TFR's service delivery.

The KwaZulu-Natal area has been severely impacted. Rail operations remains suspended between Durban and Cato Ridge, the North and South Coast lines. The infrastructure has been destroyed by washaways and mudslides, particularly in areas where communities have encroached on the rail reserve.

Furthermore, the Head of the National Disaster Management Centre has classified the magnitude and severity of the damage caused by the severe weather events that resulted in the loss of life and damage to property, infrastructure and the environment, as a National Disaster.

TFR hereby invokes an event of Force Majeure due to the severe weather events. TFR shall take all reasonable steps to limit and minimise the effect of the Force Majeure event on the performance of its obligations, and any decisions taken by it during the event of Force Majeure shall be directed toward the execution of its obligations as far as possible.

Considering the current circumstances, the declaration of Force Majeure is for a period of seven (7) weeks. Preliminary estimated time to resume single line operations on the mainline is seven weeks. At the end of 9 June 2022, TFR will review the situation and advise accordingly in terms of further actions to be taken.

Transnet will implement contingency arrangements and make every effort to ensure that immediate relief, recovery, and reconstruction measures are put in place to effectively deal with the effects of this disaster as a company.

TFR recognises its responsibility to ensure that it continues to deliver on its mandate and to ensure that the economy continues to function.

Our Sales and Customer Services team will continuously engage with yourselves to ensure that customer specific information is shared with you during this period and engage further on contingency plans.

Thank you for your understanding and assuring you of our full attention.

Yours sincerely

A handwritten signature in black ink, appearing to read "Rudzani Ligege".

**Rudzani Ligege**

Managing Executive: Container Corridor  
Transnet Freight Rail